

Please read carefully:

Pricing Policy:

On agreement to obtain services from Strandz By Kay, LLC, the undersign agrees to the following:

- Consultation: \$50

Sisterlocks:

- Establishment service (up to 2 inches): \$600
 - o Length greater than 2 inches up to 9 inches: \$100 per inch greater than 2 inches
 - o Length greater than 9 inches: \$125 per inch greater than 9 inches
- State of hair i.e. thinning or high density will result in an additional \$150 due to the amount work required
- Retightening/Maintenance
 - o \$135 for routine clients
 - o \$195 (1st visit) for transfer clients, normal rate afterwards
 - o Routine maintenance is required every 4-6 weeks, depending on growth of hair, to ensure locks are properly maintained. If client is unable to make the routine 4-6 weeks appointment, an additional \$25 will be assessed per week.
 - o If retightening requires more than 3 hours due to state of hair, additional fees at the rate of \$60 per hour will be assessed.
- **Prices apply to all clients regardless of age.**
- **Prices are subject to change**

Interlocks:

- Establishment service: \$450 and up
- Retightening/Maintenance: \$125 and up

Additional Services:

- Shampoo: \$25
- Style: \$25 and up
- Color service: \$55 and up
- **Prices apply to all clients regardless of age.**

Travel Policy:

If client desires to have consultant render service at their location, client agrees to cover the following expenses incurred by the consultant:

- Lodging costs
- Flight costs (if outside of driving distance)
- Rental costs (if outside of local driving distance)
- Fuel costs at \$0.50 per mile (50 mile radius to salon)

Payment Policy:

Consultant Initials

Client Initials

Strandz By Kay, LLC requires a non-refundable deposit to be made in order to reserve a date(s) for service. No reservations will be made until a deposit of agreed upon amount is provided in the form of Credit/Debit Cards, Cash, Zelle, CashApp, and Paypal. **NO REFUNDS.** For Paypal/Credit/Debit Card users, all fees charged by third party to us, will be added to the client's total and paid by the client at the end of the service. Visit third-party site for additional fee information.

All transactions, whether cash or card, will be signed in agreement that services have been rendered as agreed upon. Any discrepancies will be discussed between the consultant and the client.

Booking Policy:

Once customer has agreed to receive services provided by Strandz By Kay, LLC, the customer should make every attempt to make their scheduled appointment date and time. (It is preferred that the customer arrive 10 minutes prior). Scheduled dates are subject to change and Strandz By Kay, LLC agrees to notify customer as soon as possible in emergency situations. Consultant agrees to contact the customer 24 hours prior to scheduled date to ensure the customer is still able to make the appointment.

A non-refundable deposit of \$150 is required to reserve installation date.

Kids are not allowed unless being serviced. Please make necessary arrangements prior to arriving.

Late Policy:

Customer is responsible for ensuring they are able to meet the scheduled time and arrive on time. If customer is unable to make the scheduled appointment time, the customer should contact the consultant and notify them at the earliest convenience. After 15 minutes pass the scheduled appointment time, consultant reserves the right to cancel the appointment and assess a \$50 rescheduling/cancellation fee.

Cancellation Policy:

If customer is unable to make their scheduled appointment, a 48-hour notification is required to prevent any cancellation fees. Strandz By Kay, LLC agrees to work with customer to have services rescheduled for a later date. Failure to notify consultant 48-hour prior will result in a \$50 cancellation fee, added once services have been provided. In the case of an emergency, Strandz By Kay, LLC will work with customer to reschedule services for the next available opening. Undersign understands services may be provided across multiple days if client is unable to be present for the initial dates.

This document attests the undersigned has received a consultation from a certified Sisterlocks consultant affiliated with the company Strandz By Kay, LLC. The undersign acknowledge services were rendered as agreed and agrees to provide payment for services in the form of cash,

Consultant Initials

Client Initials

debit, or credit. An additional charge of will be added to all credit card and third-party payments to cover associated processing fees.

Guarantee:

Strandz By Kay, LLC, guarantees services will be rendered as agreed upon and acknowledges with a signature on this document.

Consultant completes the following sections:

Date of Consultation: _____

Date of Installation Service (If needed): _____

Installation Cost: _____

Deposit Amount: _____

Estimated Completion Date: _____

First Routine Maintenance Date: _____

Consultant (Printed Name)

Consultant (Signature)

Customer (Printed Name)

Customer (Signature)

Consultant Initials

Client Initials